

Medshield Dental Benefit Tables 2025

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Get in touch

For assistance with Dental pre-authorisations in hospital or under sedation (in the doctor's rooms) contact DENIS: **Members**: 0860 002 121 | **Providers**: 0861 033 647

For queries on your claims, available benefit information, or specialised dentistry authorisations, contact Medshield directly on 0860 002 120

www.denis.co.za



MEDIBONUS (550) Dental Benefit Table 2025 MEDIPLUS PRIME (551) Dental Benefit Table 2025 MEDIPLUS COMPACT (561) Dental Benefit Table 2025

Dental Benefits

From 2020 the MediPlus option was divided into two options, namely **MediPlus Prime** and **MediPlus Compact.** The dental benefits are the same on these options.

Dental benefits are paid at the Medshield Dental Tariff (MDT).

Basic Dentistry is payable from the Overall Annual Limit (OAL). On the **MediBonus**, **MediPlus Prime** and **MediPlus Compact** options the OAL is unlimited.

Specialised Dentistry is payable from a defined limit – refer to the benefit table.

The dental benefits as published below will apply, subject to DENIS managed care protocols and managed care interventions which may include the requirement of treatment plans and/or radiographs prior to benefit application.

Scheme Exclusions apply to dental benefits.

In the event of a dispute, the registered Rules of the Scheme will prevail.

Pre-authorisation*

Hospitalisation, and certain specialised procedures and treatment must be pre-authorised.

If authorisation is approved after the treatment has been done, a **20% penalty** will apply.

This is applicable to hospitalisation (the hospital account) and for the following specialised out-of-hospital treatments: Dentures, Implants, Crown & Bridge, Periodontal treatment and Moderate/Deep Sedation in the Dental Rooms.

Failure to pre-authorise orthodontic treatment will result in a payment *only* from date of authorisation for the remaining months of treatment, provided that the treatment is clinically indicated.

Penalties do not apply to emergency hospital admission.

Hospital Network: MediPlus Prime & MediPlus Compact

Members on the **MediPlus Prime** option must use a hospital within the Medshield Prime Hospital Network.

Members on the **MediPlus Compact** option must use a hospital within the Medshield Compact Hospital Network.

Should a member on the **MediPlus Prime** or **MediPlus Compact** option obtain authorisation for an elective procedure in a non-network hospital, a **30% copayment** on the hospital account will be applicable.



CONSERVATIVE DENTISTRY	MEDIBONUS (550)	MEDIPLUS PRIME (551) & MEDIPLUS COMPACT (561)
Consultations	Once per beneficiary every 6 months Benefit subject to managed care protocols Covered at the MDT Payable from the OAL	Once per beneficiary every 6 months Benefit subject to managed care protocols Covered at the MDT Payable from the OAL
X-rays: Intraoral	Benefit subject to managed care protocols Covered at the MDT Payable from the OAL	Benefit subject to managed care protocols Covered at the MDT Payable from the OAL
X-rays: Extraoral	Benefit subject to managed care protocols Covered at the MDT Payable from the OAL	Benefit subject to managed care protocols Covered at the MDT Payable from the OAL
Preventative Care	Once per beneficiary every 6 months Benefit subject to managed care protocols Benefit for fissure sealants: Limited to beneficiaries younger than 16 years of age Benefit for fluoride: Limited to beneficiaries from 5 and younger than 13 years of age Covered at the MDT Payable from the OAL Scheme Exclusions: Oral hygiene instruction Oral hygiene evaluation Professionally applied fluoride for beneficiaries younger than 5, and 13 years and older Tooth whitening	Once per beneficiary every 6 months Benefit subject to managed care protocols Benefit for fissure sealants: Limited to beneficiaries younger than 16 years of age Benefit for fluoride: Limited to beneficiaries from 5 and younger than 13 years of age Covered at the MDT Payable from the OAL Scheme Exclusions: Oral hygiene instruction Professionally applied fluoride for beneficiaries younger than 5, and 13 years and older Tooth whitening
Fillings	Benefit for fillings: Granted once per tooth in 720 days Benefit for re-treatment of a tooth: Subject to managed care protocols Multiple fillings: A treatment plan and X-rays may be required for multiple fillings Covered at the MDT Payable from the OAL	Benefit for fillings: Granted once per tooth in 720 days Benefit for re-treatment of a tooth: Subject to managed care protocols Multiple fillings: A treatment plan and X-rays may be required for multiple fillings Covered at the MDT Payable from the OAL



CONSERVATIVE MEDIPLUS PRIME (551) & **MEDIBONUS (550) MEDIPLUS COMPACT (561) DENTISTRY** Scheme Exclusions: Scheme Exclusions: Fillings to restore teeth damaged Fillings to restore teeth damaged due to toothbrush abrasion, due to toothbrush abrasion, attrition, attrition, erosion and fluorosis erosion and fluorosis Resin bonding for restorations that Resin bonding for restorations that are charged as a separate procedure are charged as a separate procedure to the restoration to the restoration Polishing of restorations Polishing of restorations Gold foil restorations Gold foil restorations Ozone therapy Ozone therapy **Root Canal Therapy and** Benefit subject to managed care Benefit subject to managed care **Extractions** protocols Covered at the MDT Covered at the MDT Payable from the OAL Payable from the OAL Scheme Exclusions: Scheme Exclusions: Root canal therapy on primary (milk) Root canal therapy on primary (milk) Root canal therapy on third molars Root canal therapy on third molars (wisdom teeth) (wisdom teeth) Direct and indirect pulp capping Direct and indirect pulp capping procedures procedures **Plastic Dentures*** *Pre-authorisation required *Pre-authorisation required and Associated One set of plastic dentures One set of plastic dentures **Laboratory Costs** (an upper and a lower) per beneficiary (an upper and a lower) per beneficiary in a 4-year period in a 4-year period Benefit not available for the clinical fee Benefit not available for the clinical fee of of denture repairs, denture tooth denture repairs, denture tooth replacements and the addition of a soft replacements and the addition of a soft base to new dentures; the laboratory fee base to new dentures; the laboratory fee will be covered (no pre-authorisation will be covered (no pre-authorisation required). required). Benefit for a mouth quard: Benefit Benefit for a mouth quard: Benefit available for both the clinical and the available for both the clinical and the associated laboratory fee for a mouth associated laboratory fee for a mouth guard (no pre-authorisation required). guard (no pre-authorisation required). Benefit subject to managed care Benefit subject to managed care protocols protocols Covered at the MDT Covered at the MDT Payable from the OAL Payable from the **OAL**



CONSERVATIVE MEDIPLUS PRIME (551) & **MEDIBONUS (550) DENTISTRY MEDIPLUS COMPACT (561) Scheme Exclusions:** Scheme Exclusions: Diagnostic dentures and associated Diagnostic dentures and associated laboratory costs laboratory costs Snoring appliances and associated Snoring appliances and associated laboratory costs laboratory costs High impact acrylic High impact acrylic The cost of gold, precious metal, The cost of gold, precious metal, semi-precious metal and platinum semi-precious metal and platinum Laboratory delivery fees Laboratory delivery fees Provisional dentures and associated Provisional dentures and associated laboratory costs laboratory costs

SPECIALISED DENTISTRY	MEDIBONUS (550)	MEDIPLUS PRIME (551) & MEDIPLUS COMPACT (561)
Partial Chrome Cobalt Frame Dentures* and Associated Laboratory Costs	*Pre-authorisation required Two partial frames (an upper and a lower) per beneficiary in a 5-year period Benefit subject to managed care protocols Covered at the MDT Payable from the Specialised Dentistry limit of R22 000 per family Scheme Exclusions: The metal base to full dentures and the associated laboratory costs High impact acrylic The cost of gold, precious metal, semi-precious metal and platinum foil Laboratory delivery fees	*Pre-authorisation required Two partial frames (an upper and a lower) per beneficiary in a 5-year period Benefit subject to managed care protocols Covered at the MDT Payable from the Specialised Dentistry limit of R15 500 per family Scheme Exclusions: The metal base to full dentures and the associated laboratory costs High impact acrylic The cost of gold, precious metal, semi-precious metal and platinum foil Laboratory delivery fees
Crown & Bridge* and Associated Laboratory Costs A bridge comprises two or more crown units. Each crown is payable from the available Crown & Bridge benefit.	*Pre-authorisation required Benefit for crowns will be granted once per tooth in a 5-year period A treatment plan and X-rays may be requested Benefit subject to managed care protocols Covered at the MDT Payable from the Specialised Dentistry limit of R22 000 per family	*Pre-authorisation required Benefit for crowns will be granted once per tooth in a 5-year period A treatment plan and X-rays may be requested Benefit subject to managed care protocols Covered at the MDT Payable from the Specialised Dentistry limit of R15 500 per family



SPECIALISED DENTISTRY

MEDIBONUS (550)

MEDIPLUS PRIME (551) & MEDIPLUS COMPACT (561)

A pontic on a 2nd molar, where the 3rd molar is a crown retainer, is subject to managed care protocols

Scheme Exclusions:

- Crowns on third molars
- Crown and bridge procedures for cosmetic reasons and associated laboratory costs
- Crown and bridge procedures where there is no extensive tooth structure loss and associated laboratory costs
- Laboratory fabricated temporary crowns
- Occlusal rehabilitations and associated laboratory costs
- Provisional crowns and associated laboratory costs
- Emergency crowns that are not placed for the immediate protection in tooth injury and associated laboratory costs
- The cost of gold, precious metal, semi-precious metal and platinum foil
- Laboratory delivery fees

A pontic on a 2nd molar, where the 3rd molar is a crown retainer, is subject to managed care protocols

Scheme Exclusions:

- Crowns on third molars
- Crown and bridge procedures for cosmetic reasons and associated laboratory costs
- Crown and bridge procedures where there is no extensive tooth structure loss and associated laboratory costs
- Laboratory fabricated temporary crowns
- Occlusal rehabilitations and associated laboratory costs
- Provisional crowns and associated laboratory costs
- Emergency crowns that are not placed for the immediate protection in tooth injury and associated laboratory costs
- The cost of gold, precious metal, semi-precious metal and platinum foil
- Laboratory delivery fees

Implants* and Associated Laboratory Costs

*Pre-authorisation required

Benefit includes all stages of treatment required to achieve the end result of placing an implant supported tooth or teeth into spaces left by previous removal of natural teeth, the surgical augmentation of jaw bone and surgical placement and exposure of implant/s. It also includes the implant crown(s) or implant denture(s).

The following services are included:

- The cost of special investigations
- All general and specialist dental practitioners
- The anaesthetist (moderate/deep sedation)
- The cost of materials, implant components, plates, screws, bone and bone equivalents

Benefit subject to managed care protocols

Covered at the MDT

*Pre-authorisation required

Benefit includes all stages of treatment required to achieve the end result of placing an implant supported tooth or teeth into spaces left by previous removal of natural teeth, the surgical augmentation of jaw bone and surgical placement and exposure of implant/s. It also includes the implant crown(s) or implant denture(s).

The following services are included:

- The cost of special investigations
- All general and specialist dental practitioners
- The anaesthetist (moderate/deep sedation)
- The cost of materials, implant components, plates, screws, bone and bone equivalents

Benefit subject to managed care protocols

Covered at the MDT



SPECIALISED DENTISTRY	MEDIBONUS (550)	MEDIPLUS PRIME (551) & MEDIPLUS COMPACT (561)
	Payable from the Specialised Dentistry limit of R22 000 per family Scheme Exclusions: • Implants on third molars (wisdom teeth)	Payable from the Specialised Dentistry limit of R15 500 per family Scheme Exclusions: • Implants on third molars (wisdom teeth)
	Laboratory delivery fees	Laboratory delivery fees
Orthodontics* and Associated Laboratory Costs	*Pre-authorisation required Benefit subject to managed care protocols	*Pre-authorisation required Benefit subject to managed care protocols
	On pre-authorisation cases will be clinically assessed by using an orthodontic needs analysis.	On pre-authorisation cases will be clinically assessed by using an orthodontic needs analysis.
	Benefit allocation subject to the outcome of the needs analysis	Benefit allocation subject to the outcome of the needs analysis
	Covered at the MDT; payable from the Specialised Dentistry limit of R22 000 per family	Covered at the MDT; payable from the Specialised Dentistry limit of R15 500 per family
	Benefit for orthodontic treatment will be granted where function is impaired.	Benefit for orthodontic treatment will be granted where function is impaired.
	Benefit will not be granted where orthodontic treatment is required for cosmetic reasons. The associated laboratory costs will also not be covered.	Benefit will not be granted where orthodontic treatment is required for cosmetic reasons. The associated laboratory costs will also not be covered.
	Benefit for orthodontic treatment limited to individuals younger than 18 years of age	Benefit for orthodontic treatment limited to individuals younger than 18 years of age
	Scheme Exclusions:	Scheme Exclusions:
	 Orthodontic re-treatment and any associated laboratory costs Cost of invisible retainer material Laboratory delivery fees Orthodontic treatment for beneficiaries younger than 9, and 18 years and older 	 Orthodontic re-treatment and any associated laboratory costs Cost of invisible retainer material Laboratory delivery fees Orthodontic treatment for beneficiaries younger than 9, and 18 years and older
Periodontics*	*Pre-authorisation required Benefit will only be applied to members registered on the Periodontal Programme	*Pre-authorisation required Benefit will only be applied to members registered on the Periodontal Programme
	Benefit limited to conservative, non- surgical therapy only Benefit subject to managed care protocols	Benefit limited to conservative, non- surgical therapy only Benefit subject to managed care protocols



SPECIALISED DENTISTRY	MEDIBONUS (550)	MEDIPLUS PRIME (551) & MEDIPLUS COMPACT (561)
	Covered at the MDT; payable from the Specialised Dentistry limit of R22 000 per family Scheme Exclusions:	Covered at the MDT; payable from the Specialised Dentistry limit of R15 500 per family Scheme Exclusions:
	 Surgical procedures, which includes gingivectomies, periodontal flap surgery, tissue grafting, and the hemisection of a tooth PerioChip placement Periodontal plastic procedures for cosmetic reasons 	 Surgical procedures, which includes gingivectomies, periodontal flap surgery, tissue grafting, and the hemisection of a tooth PerioChip placement Periodontal plastic procedures for cosmetic reasons
Oral Surgery (Non-elective surgery only)	Benefit subject to managed care protocols The following services are included: Consultations, visits, paraorthodontic surgical procedures Preparation of jaws for prosthetics, including frenectomy, oral surgical removal of roots and minor oral surgeries Covered at the MDT Payable from the Maxillo-facial limit of R23 000 per family Scheme Exclusions: Sinus lift procedures The auto-transplantation of teeth	Benefit subject to managed care protocols The following services are included: Consultations, visits, paraorthodontic surgical procedures Preparation of jaws for prosthetics, including frenectomy, oral surgical removal of roots and minor oral surgeries Covered at the MDT Payable from the Maxillo-facial limit of R20 000 per family Scheme Exclusions: Sinus lift procedures The auto-transplantation of teeth
Maxillo-facial Surgery (Non-elective surgery only)	Benefit subject to managed care protocols Services included are the surgical removal of tumours and neoplasms, sepsis, trauma, congenital birth defects and other surgery not specifically mentioned. Benefit for the closure of an oral-antral opening (code 8909): Subject to post-treatment motivation and managed care protocols Covered at the MDT, and the doctor's account can be covered up to 200% of the MDT Payable from the Maxillo-facial limit of R23 000 per family	Benefit subject to managed care protocols Services included are the surgical removal of tumours and neoplasms, sepsis, trauma, congenital birth defects and other surgery not specifically mentioned. Benefit for the closure of an oral-antral opening (code 8909): Subject to post-treatment motivation and managed care protocols Covered at the MDT Payable from the Maxillo-facial limit of R20 000 per family



SPECIALISED DENTISTRY	MEDIBONUS (550)	MEDIPLUS PRIME (551) & MEDIPLUS COMPACT (561)
	 Scheme Exclusions: Orthognathic (jaw correction) surgery Maxillo-facial surgery for elective/cosmetic reasons 	 Scheme Exclusions: Orthognathic (jaw correction) surgery Maxillo-facial surgery for elective/cosmetic reasons

HOSPITALISATION AND ANAESTHETICS	MEDIBONUS (550)	MEDIPLUS PRIME (551) & MEDIPLUS COMPACT (561)
Hospitalisation:	*Pre-authorisation required	*Pre-authorisation required
Basic Dentistry*	Admission protocols apply	Admission protocols apply
	Benefit subject to managed care protocols	Benefit subject to managed care protocols
	General anaesthetic and hospitalisation benefits for Basic Dentistry are <i>only</i> available for children under the age of 6 years for extensive dental treatment	General anaesthetic and hospitalisation benefits for Basic Dentistry are <i>only</i> available for children under the age of 6 years for extensive dental treatment
	All service providers (dentist, anaesthetist and hospital) covered at the MDT and payable from the OAL	All service providers (dentist, anaesthetist and hospital) covered at the MDT and payable from the OAL
	TTO (To-take-out medicines): R950 per admission/case; payable from the OAL	TTO (To-take-out medicines): R700 per admission/case; payable from the OAL
Hospitalisation:	*Pre-authorisation required	*Pre-authorisation required
Impacted Teeth*	Admission protocols apply	Admission protocols apply
	Benefit subject to managed care protocols	Benefit subject to managed care protocols
	A co-payment of R800 per admission in a day clinic applies	A co-payment of R800 per admission in a day clinic applies
	A co-payment of R2 000 per hospital admission applies. No co-payment applies if procedure is done under moderate/deep sedation in Practitioners' rooms.	A co-payment of R3 500 per hospital admission applies. No co-payment applies if procedure is done under moderate/deep sedation in Practitioners' rooms.
	General anaesthetic benefit available for the removal of impacted teeth.	General anaesthetic benefit available for the removal of impacted teeth.
	Hospital and anaesthetist accounts covered at the MDT from the OAL	Hospital and anaesthetist accounts covered at the MDT from the OAL
	Dental account payable at the MDT from the Specialised Dentistry limit of R22 000 per family	Dental account payable at the MDT from the Specialised Dentistry limit of R15 500 per family
	TTO (To-take-out medicines): R950 per admission/case; payable from the OAL	TTO (To-take-out medicines): R700 per admission/case; payable from the OAL



HOSPITALISATION AND ANAESTHETICS	MEDIBONUS (550)	MEDIPLUS PRIME (551) & MEDIPLUS COMPACT (561)
Hospitalisation	The hospital and anaesthetist accounts for the procedures listed below will not be covered when performed in hospital under general anaesthesia. The payment of the dental procedure will be payable from the appropriate out-of-	The hospital and anaesthetist account for the procedures listed below will not be covered when performed in hospital under general anaesthesia. The payment of the dental procedure will be payable from the appropriate out-of-
	 hospital benefit: Apicectomy Dentectomies Frenectomies Conservative dental treatment (fillings, extractions and root canal therapy) for beneficiaries 6 years and older Professional oral hygiene procedures Scheme Exclusions:	 hospital benefit: Apicectomy Dentectomies Frenectomies Conservative dental treatment (fillings, extractions and root canal therapy) for beneficiaries 6 years and older Professional oral hygiene procedures Scheme Exclusions:
	 Where the only reason for admission to hospital is dental fear and anxiety Where the only reason for the admission request is a for a sterile facility The cost for dental materials for procedures performed under general anaesthesia Multiple hospital admissions Implantology and associated surgical procedures Surgical tooth exposure for orthodontic reasons 	 Where the only reason for admission to hospital is dental fear and anxiety Where the only reason for the admission request is a for a sterile facility The cost for dental materials for procedures performed under general anaesthesia Multiple hospital admissions Implantology and associated surgical procedures Surgical tooth exposure for orthodontic reasons
Inhalation Sedation in Dental Rooms	Benefit subject to managed care protocols Covered at the MDT; Payable from the OAL	Benefit subject to managed care protocols Covered at the MDT; Payable from the OAL
Moderate/Deep Sedation in Dental Rooms*	*Pre-authorisation required Benefit subject to managed care protocols Basic Dentistry (beneficiaries under and over the age of 6): Anaesthetist and dental accounts payable at the MDT from the OAL Impacted Teeth and Apicectomy: Anaesthetist account payable at the MDT from the OAL Dental account payable at the MDT from the Specialised Dentistry limit of R22 000 per family	*Pre-authorisation required Benefit subject to managed care protocols Basic Dentistry (beneficiaries under and over the age of 6): Anaesthetist and dental accounts payable at the MDT from the OAL Impacted Teeth and Apicectomy: Anaesthetist account payable at the MDT from the OAL Dental account payable at the MDT from the Specialised Dentistry limit of R15 500 per family



HOSPITALISATION AND ANAESTHETICS	MEDIBONUS (550)	MEDIPLUS PRIME (551) & MEDIPLUS COMPACT (561)
	Implants:	Implants:
	Both the anaesthetist and the dental accounts payable at the MDT from the Specialised Dentistry limit of R22 000 per family	Both the anaesthetist and the dental accounts payable at the MDT from the Specialised Dentistry limit of R15 500 per family



MEDIVALUE PRIME (552) Dental Benefit Table 2025

MEDIVALUE COMPACT (562) Dental Benefit Table 2025

MEDIPHILA (559) Dental Benefit Table 2025

Dental Benefits

From 2020 the MediValue option was divided into two options, namely **MediValue Prime** and **MediValue Compact**. The dental benefits are the same on these options.

Dental benefits are paid at the Medshield Dental Tariff (MDT).

The dental benefits as published below will apply, subject to DENIS managed care protocols and managed care interventions which may include the requirement of treatment plans and/or radiographs prior to benefit application.

Scheme Exclusions apply to dental benefits.

In the event of a dispute, the registered Rules of the Scheme will prevail.

Limits: MediValue Prime & MediValue Compact

On these two MediValue options, Basic Dentistry is payable from a **family limit** of **R3 000**. Once this limit has been depleted, all other Basic Dentistry is limited to and included in the **day-to-day limit** as per the table below:

M =	R7 500
M +1 =	R9 200
M +2 =	R9 600
M +3 =	R11 000
M +4+ =	R12 000

Pre-authorisation*: MediValue Prime & MediValue Compact

Hospitalisation and certain specialised procedures and treatment must be pre-authorised.

If authorisation is approved after the treatment has been done, a **20% penalty** will apply.

This is applicable to hospitalisation (the hospital account) and for the following specialised out-of-hospital treatments: Dentures, Implants, Crown & Bridge, Periodontal treatment, and Moderate/Deep Sedation in the Dental Rooms.

Failure to pre-authorise orthodontic treatment will result in a payment *only* from date of authorisation for the remaining months of treatment, provided that the treatment is clinically indicated.

Penalties do not apply to emergency hospital admission.

Pre-authorisation*: MediPhila

On the **MediPhila** option, there are *no* benefits for Basic Dentistry in hospital or for Specialised Dentistry out-of-hospital.

Hospitalisation and Moderate/Deep Sedation in the Dental Rooms must be pre-authorised.

If authorisation is approved after the treatment has been done, a **20% penalty** will apply.

This is applicable to hospitalisation (the hospital account) and for the following specialised out-of-hospital treatment: Moderate/Deep Sedation in the Dental Rooms and Wisdom Teeth Extraction.

Hospital Network: MediValue Prime, MediValue Compact & MediPhila

Members on the **MediValue Prime** option must use a hospital within the Medshield Prime Hospital Network.

Members on the **MediValue Compact** option must use a hospital within the Medshield Compact Hospital Network.

Members on the **MediPhila** option must use a hospital within the MediPhila Hospital network

Should a member on the MediValue Prime, MediValue Compact and MediPhila options obtain authorisation for an elective procedure in a non-network hospital, a 30% co-payment on the hospital account will be applicable.



CONSERVATIVE DENTISTRY	MEDIVALUE PRIME (552) & MEDIVALUE COMPACT (562)	MEDIPHILA (559)
Consultations	Once per beneficiary every 6 months Benefit subject to managed care protocols Covered at the MDT; payable from the family limit of R3 000 and then from the day-to-day limit	Once per beneficiary every 6 months Benefit subject to managed care protocols Covered at the MDT; payable from a sub-limit of R1 800 per family, limited to and included in the Specialised Dentistry limit of R7 300 per family
X-rays: Intraoral	Benefit subject to managed care protocols Covered at the MDT; payable from the family limit of R3 000 and then from the day-to-day limit	Benefit subject to managed care protocols. Covered at the MDT; payable from a sub-limit of R1 800 per family, limited to and included in the Specialised Dentistry limit of R7 300 per family
X-rays: Extraoral	Benefit subject to managed care protocols Additional benefit may be considered where specialised dental treatment is required. Covered at the MDT; payable from the family limit of R3 000 and then from the day-to-day limit	Benefit subject to managed care protocols Additional benefit may be considered where specialised dental treatment is required. Covered at the MDT; payable from a sub-limit of R1 800 per family, limited to and included in the Specialised Dentistry limit of R7 300 per family
Preventative Care	Once per beneficiary every 6 months Benefit subject to managed care protocols Benefit for fissure sealants: Limited to beneficiaries younger than 16 years of age Benefit for fluoride: Limited to beneficiaries from 5 and younger than 13 years of age Covered at the MDT; payable from the family limit of R3 000 and then from the day-to-day limit Scheme Exclusions: Oral hygiene instruction Oral hygiene evaluation Professionally applied fluoride for beneficiaries younger than 5, and 13 years and older Tooth whitening	Once per beneficiary every 6 months Benefit subject to managed care protocols Benefit for fissure sealants: Limited to beneficiaries younger than 16 years of age Benefit for fluoride: Limited to beneficiaries from 5 and younger than 13 years of age Covered at the MDT; payable from a sub-limit of R1 800 per family, limited to and included in the Specialised Dentistry limit of R7 300 per family Scheme Exclusions: Oral hygiene instruction Oral hygiene evaluation Professionally applied fluoride for beneficiaries younger than 5 and 13 years and older Tooth whitening



CONSERVATIVE DENTISTRY	MEDIVALUE PRIME (552) & MEDIVALUE COMPACT (562)	MEDIPHILA (559)
Fillings	Benefit for fillings: Granted once per tooth in 720 days	Benefit for fillings: Granted once per tooth in 720 days
	Benefit for re-treatment of a tooth: Subject to managed care protocols	Benefit for re-treatment of a tooth: Subject to managed care protocols
	Multiple fillings: A treatment plan and X-rays may be required for multiple fillings	Multiple fillings: A treatment plan and X-rays may be required for multiple fillings
	Covered at the MDT; payable from the family limit of R3 000 and then from the day-to-day limit	Covered at the MDT; payable from a sub-limit of R1 800 per family, limited to and included in the Specialised Dentistry limit of R7 300 per family
	Scheme Exclusions:	Scheme Exclusions:
	 Fillings to restore teeth damaged due to toothbrush abrasion, attrition, erosion and fluorosis Resin bonding for restorations that are charged as a separate procedure of the restoration The polishing of restorations Gold foil restorations Ozone therapy 	 Fillings to restore teeth damaged due to toothbrush abrasion, attrition, erosion and fluorosis Resin bonding for restorations that are charged as a separate procedure to the restoration The polishing of restorations Gold foil restorations Ozone therapy
Root Canal Therapy and Extractions	Benefit subject to managed care protocols	Benefit subject to managed care protocols
	Covered at the MDT; payable from the family limit of R3 000 and then from the day-to-day limit	Covered at the MDT; payable from a sub-limit of R1 800 per family, limited to and included in the Specialised Dentistry Limit of R7 300 per family
	Scheme Exclusions:	Scheme Exclusions:
	 Root canal therapy on primary (milk) teeth Root canal therapy on third molars (wisdom teeth) Direct and indirect pulp capping procedures 	 Root canal therapy on primary (milk) teeth Root canal therapy on third molars (wisdom teeth) Direct and indirect pulp capping procedures
Plastic Dentures* and Associated Laboratory Costs	*Pre-authorisation required One set of plastic dentures (an upper and a lower) per beneficiary in a 4-year period Benefit not available for the clinical fee of denture repairs, denture tooth replacements and the addition of a soft base to new dentures; the laboratory fee will be covered (no pre-authorisation required).	*Pre-authorisation required One set of plastic dentures (an upper and a lower) per beneficiary in a 4-year period Benefit not available for the clinical fee of denture repairs, denture tooth replacements and the addition of a soft base to new dentures; the laboratory fee will be covered (no pre-authorisation required).



CONSERVATIVE DENTISTRY	MEDIVALUE PRIME (552) & MEDIVALUE COMPACT (562)	MEDIPHILA (559)
	Benefit for a mouth guard: Benefit available for both the clinical and the associated laboratory fee for a mouth guard (no pre-authorisation required).	Benefit for a mouth guard: Benefit available for both the clinical and the associated laboratory fee for a mouth guard (no pre-authorisation required).
	Covered at the MDT; payable from the family limit of R3 000 and then from the day-to-day limit	Covered at the MDT; payable from a sub-limit of R1 800 per family, limited to and included in the Specialised Dentistry limit of R7 300 per family
	Scheme Exclusions:	Scheme Exclusions:
	 Diagnostic dentures and associated laboratory costs Snoring appliances and associated laboratory costs High impact acrylic The cost of gold, precious metal, semi-precious metal and platinum foil Laboratory delivery fees Provisional dentures and associated laboratory costs 	 Diagnostic dentures and associated laboratory costs Snoring appliances and associated laboratory costs High impact acrylic The cost of gold, precious metal, semi-precious metal and platinum foil Laboratory delivery fees Provisional dentures and associated laboratory costs

SPECIALISED DENTISTRY	MEDIVALUE PRIME (552) & MEDIVALUE COMPACT (562)	MEDIPHILA (559)
Partial Chrome Cobalt Frame Dentures* and Associated Laboratory Costs	*Pre-authorisation required Two partial frames (an upper and a lower) per beneficiary in a 5-year period Benefit subject to managed care protocols Covered at the MDT; payable from the day-to-day limit Scheme Exclusions: The metal base to full dentures and the associated laboratory costs High impact acrylic The cost of gold, precious metal, semi-precious metal and platinum foil Laboratory delivery fees	No benefit



SPECIA	LISED
DENTI	STRY

MEDIVALUE PRIME (552) & MEDIVALUE COMPACT (562)

MEDIPHILA (559)

Crown & Bridge* and Associated Laboratory costs

A bridge comprises two or more crown units. Each crown is payable from the available Crown & Bridge benefit.

*Pre-authorisation required

Benefits for crowns will be granted once per tooth in a 5-year period

A treatment plan and X-rays may be requested

Benefit subject to managed care protocols

A pontic on a 2nd molar, where the 3rd molar is a crown retainer, is subject to managed care protocols

Covered at the MDT; payable from the day-to-day limit

Scheme Exclusions:

- Crowns on third molars
- Crown and bridge procedures for cosmetic reasons and associated laboratory costs
- Crown and bridge procedures where there is no extensive tooth structure loss and associated laboratory costs
- Laboratory fabricated temporary crowns
- Occlusal rehabilitations and associated laboratory costs
- Provisional crowns and associated laboratory costs
- Emergency crowns that are not placed for the immediate protection in tooth injury and associated laboratory costs
- The cost of gold, precious metal, semiprecious metal and platinum foil
- · Laboratory delivery fees

No benefit

Implants* and Associated Laboratory Costs

*Pre-authorisation required

Benefit includes all stages of treatment required to achieve the end result of placing an implant supported tooth or teeth into spaces left by previous removal of natural teeth, the surgical augmentation of jaw bone and surgical placement and exposure of implant/s. It also includes the implant crown(s) or implant denture(s).

No benefit



SPECIALISED DENTISTRY	MEDIVALUE PRIME (552) & MEDIVALUE COMPACT (562)	MEDIPHILA (559)
	 The following services are included: The cost of special investigations All general and specialist dental practitioners The anaesthetist (Moderate/Deep Sedation) The cost of materials, implant components, plates, screws, bone and bone equivalents Benefit subject to managed care protocols Covered at the MDT; payable from the Specialised Dentistry limit of R7 350 per family Scheme Exclusions: Implants on third molars (wisdom teeth) Laboratory delivery fees 	
Orthodontics* and Associated Laboratory Costs	*Pre-authorisation required Benefit subject to managed care protocols On pre-authorisation cases will be clinically assessed by using an orthodontic needs analysis. Benefit allocation subject to the outcome of the needs analysis Covered at the MDT; payable from the Specialised Dentistry limit of R7 350 per family Benefit for orthodontic treatment will be granted where function is impaired. Benefit will not be granted where orthodontic treatment is required for cosmetic reasons. The associated laboratory costs will also not be covered. Benefit for orthodontic treatment limited to individuals younger than 18 years of age Scheme Exclusions: Orthodontic re-treatment and any associated laboratory costs Cost of invisible retainer material Laboratory delivery fees Orthodontic treatment for beneficiaries younger than 9, and 18	No benefit



SPECIALISED DENTISTRY	MEDIVALUE PRIME (552) & MEDIVALUE COMPACT (562)	MEDIPHILA (559)
Periodontics*	*Pre-authorisation required Benefit will only be applied to members registered on the Periodontal Programme Benefit limited to conservative, nonsurgical therapy only Benefit subject to managed care protocols Covered at the MDT; payable from the day-to-day limit Scheme Exclusions: Surgical procedures, which includes gingivectomies, periodontal flap surgery, tissue grafting and the hemisection of a tooth PerioChip placement Periodontal plastic procedures for cosmetic reasons	No benefit
Oral Surgery (Non-elective surgery only)	Benefit subject to managed care protocols The following services are included: • Consultations, visits, para-orthodontic surgical procedures • Preparation of jaws for prosthetics, including frenectomy, oral surgical removal of roots and minor oral surgeries. Covered at the MDT; payable from the Maxillo-facial limit of R8 750 per family Scheme Exclusions: • Sinus lift procedures • The auto-transplantation of teeth	PMB only
Maxillo-facial Surgery (Non-elective surgery only)	Benefit subject to managed care protocols Services included are the surgical removal of tumours and neoplasms, sepsis, trauma, congenital birth defects and other surgery not specifically mentioned. Benefit for the closure of an oral-antral opening (code 8909): Subject to post-treatment motivation and managed care protocols Covered at the MDT; payable from the Maxillo-facial limit of R8 750 per family	PMB only



SPECIALISED DENTISTRY	MEDIVALUE PRIME (552) & MEDIVALUE COMPACT (562)	MEDIPHILA (559)
	 Scheme Exclusions: Orthognathic (jaw correction) surgery Maxillo-facial surgery for elective/ cosmetic reasons 	

HOSPITALISATION AND ANAESTHETICS	MEDIVALUE PRIME (552) & MEDIVALUE COMPACT (562)	MEDIPHILA (559)
Hospitalisation:	*Pre-authorisation required	No benefit
Basic Dentistry*	Admission protocols apply	
	Benefit subject to managed care protocols	
	General anaesthetic and hospitalisation benefits for Basic Dentistry are <i>only</i> available for children under the age of 6 years for extensive dental treatment	
	All services covered at the MDT	
	Dental account payable from the family limit of R3 000 and then payable from the day-to-day limit	
	Hospital and anaesthetist accounts payable from the OAL	
	TTO (To-take-out medicines): R550 per admission/case; payable from the OAL	
Hospitalisation:	*Pre-authorisation required	*Pre-authorisation required
Impacted Teeth*	Admission protocols apply	Admission protocols apply
	Benefit subject to managed care protocols	Benefit subject to managed care protocols
	A co-payment of R800 per admission in a day clinic applies.	A co-payment of R1 800 per admission in a day clinic applies.
	A co-payment of R4 000 per hospital admission applies. No co-payment applies if procedure is done under moderate/deep sedation in Practitioners' rooms.	A co-payment of R4 000 per hospital admission applies. No co-payment applies if procedure is done under moderate/deep sedation in Practitioners' rooms.
	General anaesthetic benefit available for the removal of impacted teeth.	General anaesthetic benefit available for the removal of impacted teeth.
	Hospital and anaesthetist accounts covered at the MDT from the OAL	Hospital and anaesthetist account covered at the MDT from the OAL
	Dental account payable at the MDT from the Specialised Dentistry limit of R7 350 per family	Dental account payable at the MDT from the Specialised Dentistry limit of R7 300 per family
	TTO (To-take-out medicines): R550 per admission/case; payable from the OAL	TTO (To-take-out medicines): R500 per admission/case; payable from the OAL



HOSPITALISATION AND MEDIVALUE PRIME (552) & MEDIPHILA (559) **ANAESTHETICS MEDIVALUE COMPACT (562)** The hospital and anaesthetist account for The hospital and anaesthetist accounts the procedures listed below will not be for the following procedures will not be covered when performed in hospital covered when performed in hospital under general anaesthesia. The payment under general anaesthesia. The payment of the dental procedure will be payable of the dental procedure will be payable from the appropriate out-of-hospital from the appropriate out-of-hospital benefit: benefit: Apicectomy Apicectomy Dentectomies Dentectomies Frenectomies Frenectomies Professional oral hygiene procedures Professional oral hygiene procedures Conservative dental treatment (fillings, Conservative dental treatment (fillings, extractions and root canal therapy) extractions and root canal therapy) for beneficiaries 6 years and older Scheme Exclusions: Scheme exclusions: • Where the only reason for admission • Where the only reason for admission to hospital is dental fear and anxiety to hospital is dental fear and anxiety • Where the only reason for the Where the only reason for the admission request is a for a sterile admission request is for a sterile facility facility • The cost for dental materials for • The cost of dental materials for procedures performed under general procedures performed under general anaesthesia anaesthesia Multiple hospital admissions • Multiple hospital admissions Implantology and associated surgical Implantology and associated procedures procedures Surgical tooth exposure for Surgical tooth exposure for orthodontic reasons orthodontic reasons **Inhalation Sedation** Benefit subject to managed care Benefit subject to managed care in Dental Rooms protocols protocols Covered at the MDT; payable from the Covered at the MDT; payable from a family limit of R3 000 and then from the sub-limit of R1 800 per family, limited to day-to-day limit and included in the Specialised Dentistry limit of **R7 300** per family Moderate/Deep *Pre-authorisation required *Pre-authorisation required **Sedation in Dental** Benefit subject to managed care Benefit subject to managed care Rooms* protocols protocols Basic Dentistry (beneficiaries under and Only applicable to Impacted teeth and over the age of 6): Apicectomy: • Anaesthetist account covered at the Anaesthetist account payable at the MDT from the **OAL** MDT from the OAL Dental account payable from the day-• Dental account, if procedure is done to-day limit under moderate/deep sedation in the Dental Rooms, payable at the MDT from the Specialised Dentistry limit of R7 300 per family



HOSPITALISATION AND ANAESTHETICS	MEDIVALUE PRIME (552) & MEDIVALUE COMPACT (562)	MEDIPHILA (559)
	 Impacted teeth and Apicectomy: Anaesthetist account payable at the MDT from the OAL Dental account payable at the MDT from the Specialised Dentistry limit of R7 350 per family 	
	Implants:	
	 Both the anaesthetist and the dental accounts payable at the MDT from the Specialised Dentistry limit of R7 350 per family 	



PREMIUM PLUS (686) Dental Benefit Table 2025 MEDISAVER (683) Dental Benefit Table 2025

Dental Benefits

Dental benefits are paid at the Medshield Dental Tariff (MDT).

The dental benefits as published below will apply, subject to DENIS managed care protocols and managed care interventions which may include the requirement of treatment plans and/or radiographs prior to benefit application.

Scheme Exclusions apply to dental benefits.

In the event of a dispute, the registered Rules of the Scheme will prevail.

Personal Savings Account (PSA)

On the **Premium Plus** option, Basic and Specialised Dentistry, unless otherwise stated, are payable from the PSA with accumulation to threshold, or from the above threshold benefit once the member has reached the threshold level. The PSA will be allocated to the member's account on an *annual* basis on the Premium Plus option.

On the **MediSaver** option, Basic and Specialised Dentistry, unless otherwise stated, are payable from the PSA. The PSA will be allocated to the member's account on a *bi-annual* basis on the MediSaver option.

Pre-authorisation*

Hospitalisation, and certain specialised procedures and treatment must be pre-authorised.

If authorisation is approved after the treatment has been done, a **20% penalty** will apply.

This is applicable to hospitalisation (the hospital account) and for the following specialised out-of-hospital treatments: Dentures, Implants, Crown & Bridge, Periodontal treatment and Moderate/Deep Sedation in the Dental Rooms.

Failure to pre-authorise orthodontic treatment will result in a payment *only* from date of authorisation for the remaining months of treatment, provided that the treatment is clinically indicated.

Penalties do not apply to emergency hospital admission.

Hospital Network: MediSaver

Members on the **MediSaver** option must use a hospital within the Medshield Compact Network.

Should a member on the MediSaver option obtain authorisation for an elective procedure in a non-network hospital, a **30% co-payment** on the hospital account will be applicable.



CONSERVATIVE DENTISTRY	PREMIUM PLUS (686)	MEDISAVER (683)
Consultations	Once per beneficiary every 6 months Benefit subject to managed care protocols Payable from the PSA	Once per beneficiary every 6 months Benefit subject to managed care protocols Payable from the PSA
X-rays: Intraoral	Benefit subject to managed care protocols Payable from the PSA	Benefit subject to managed care protocols Payable from the PSA
X-rays: Extraoral	Benefit subject to managed care protocols Additional benefit may be considered where specialised dental treatment is required. Payable from the PSA	Benefit subject to managed care protocols Additional benefit may be considered where specialised dental treatment is required. Payable from the PSA
Preventative Care	Once per beneficiary every 6 months Benefit subject to managed care protocols Benefit for fissure sealants: Limited to beneficiaries younger than 16 years of age Benefit for fluoride: Limited to beneficiaries from 5 and younger than 13 years of age Payable from the PSA Scheme Exclusions: Oral hygiene instruction Oral hygiene evaluation Professionally applied fluoride for beneficiaries younger than 5, and 13 years and older Tooth whitening	Once per beneficiary every 6 months Benefit subject to managed care protocols Benefit for fissure sealants: Limited to beneficiaries younger than 16 years of age Benefit for fluoride: Limited to beneficiaries from 5 and younger than 13 years of age Payable from the PSA Scheme Exclusions: Oral hygiene instruction Oral hygiene evaluation Professionally applied fluoride for beneficiaries younger than 5, and 13 years and older Tooth whitening
Fillings	Benefit for fillings: Granted once per tooth in 720 days Benefit for re-treatment of a tooth: Subject to managed care protocols Multiple fillings: A treatment plan and X-rays may be required for multiple fillings Payable from the PSA	Benefit for fillings: Granted once per tooth in 720 days Benefit for re-treatment of a tooth: Subject to managed care protocols Multiple fillings: A treatment plan and X-rays may be required for multiple fillings Payable from the PSA



CONSERVATIVE PREMIUM PLUS (686) MEDISAVER (683) **DENTISTRY** Scheme Exclusions: Scheme Exclusions: Fillings to restore teeth damaged due Fillings to restore teeth damaged due to toothbrush abrasion, attrition, to toothbrush abrasion, attrition, erosion and fluorosis erosion and fluorosis • Resin bonding for restorations that are • Resin bonding for restorations that are charged as a separate procedure of the charged as a separate procedure of the restoration restoration • The polishing of restorations • The polishing of restorations · Gold foil restorations · Gold foil restorations Ozone therapy Ozone therapy **Root Canal Therapy and** Benefit subject to managed care Benefit subject to managed care **Extractions** protocols protocols Payable from the PSA Payable from the PSA Scheme Exclusions: Scheme Exclusions: • Root canal therapy on primary (milk) • Root canal therapy on primary (milk) teeth teeth • Root canal therapy on third molars • Root canal therapy on third molars (wisdom teeth) (wisdom teeth) Direct and indirect pulp capping Direct and indirect pulp capping procedures procedures **Plastic Dentures*** *Pre-authorisation required *Pre-authorisation required and Associated One set of plastic dentures One set of plastic dentures **Laboratory Costs** (an upper and a lower) per beneficiary (an upper and a lower) per beneficiary in a 4-year period in a 4-year period Benefit not available for the clinical fee of Benefit not available for the clinical fee of denture repairs, denture tooth denture repairs, denture tooth replacements and the addition of a soft replacements and the addition of a soft base to new dentures; the laboratory fee base to new dentures; the laboratory fee will be covered (no pre-authorisation will be covered (no pre-authorisation required). required). Benefit for a mouth guard: Benefit Benefit for a mouth quard: Benefit available for both the clinical and the available for both the clinical and the associated laboratory fee for a mouth associated laboratory fee for a mouth guard (no pre-authorisation required). guard (no pre-authorisation required). Payable from the PSA Payable from the PSA Scheme Exclusions: Scheme Exclusions: • Diagnostic dentures and associated • Diagnostic dentures and associated laboratory costs laboratory costs Snoring appliances and associated Snoring appliances and associated laboratory costs laboratory costs High impact acrylic High impact acrylic • The cost of gold, precious metal, semi-• The cost of gold, precious metal, semiprecious metal and platinum foil precious metal and platinum foil



Laboratory delivery fees

laboratory costs

• Provisional dentures and associated

Laboratory delivery fees

laboratory costs

• Provisional dentures and associated

SPECIALISED DENTISTRY

PREMIUM PLUS (686)

MEDISAVER (683)

Partial Chrome Cobalt Frame Dentures* and Associated **Laboratory Costs**

(Specialised – PSA)

*Pre-authorisation required

Two partial frames (an upper *and* a lower) per beneficiary in a 5-year period Benefit subject to managed care protocols

Payable from the PSA

Scheme Exclusions:

- associated laboratory costs
- High impact acrylic
- The cost of gold, precious metal, semiprecious metal and platinum foil
- Laboratory delivery fees

*Pre-authorisation required

Two partial frames (an upper and a lower) per beneficiary in a 5-year period Benefit subject to managed care protocols

Payable from the PSA

Scheme Exclusions:

- The metal base to full dentures and the associated laboratory costs
 - High impact acrylic
 - The cost of gold, precious metal, semiprecious metal and platinum foil
 - Laboratory delivery fees

Crown & Bridge* and Associated **Laboratory Costs**

(Specialised – PSA)

A bridge comprises two or more crown units. Each crown is payable from the available Crown & Bridge benefit.

*Pre-authorisation required

Benefit for crowns will be granted once per tooth in a 5-year period

A treatment plan and X-rays may be requested

Benefit subject to managed care protocols

A pontic on a 2nd molar, where the 3rd molar is a crown retainer, is subject to managed care protocols

Payable from the PSA

Scheme Exclusions:

- Crowns on third molars
- Crown and bridge procedures for cosmetic reasons and associated laboratory costs
- Laboratory fabricated temporary crowns
- Crown and bridge procedures where there is no extensive tooth structure loss and associated laboratory costs
- Occlusal rehabilitations and associated laboratory costs
- Provisional crowns and associated laboratory costs
- Emergency crowns that are not placed for the immediate protection in tooth injury and associated laboratory costs
- · The cost of gold, precious metal, semiprecious metal and platinum foil
- Laboratory delivery fees

*Pre-authorisation required

Benefit for crowns will be granted once per tooth in a 5-year period

A treatment plan and X-rays may be requested

Benefit subject to managed care protocols

A pontic on a 2nd molar, where the 3rd molar is a crown retainer, is subject to managed care protocols

Payable from the PSA

Scheme Exclusions:

- Crowns on third molars
- Crown and bridge procedures for cosmetic reasons and associated laboratory costs
- Laboratory fabricated temporary crowns
- Crown and bridge procedures where there is no extensive tooth structure loss and associated laboratory costs
- Occlusal rehabilitations and associated laboratory costs
- Provisional crowns and associated laboratory costs
- Emergency crowns that are not placed for the immediate protection in tooth injury and associated laboratory costs
- The cost of gold, precious metal, semiprecious metal and platinum foil
- Laboratory delivery fees



SPECIALISED DENTISTRY

PREMIUM PLUS (686)

MEDISAVER (683)

Implants* and Associated Laboratory Costs

*Pre-authorisation required

Benefit includes all stages of treatment required to achieve the end result of placing an implant supported tooth or teeth into spaces left by previous removal of natural teeth, the surgical augmentation of jaw bone and surgical placement and exposure of implant/s. It also includes the implant crown(s) or implant denture(s).

The following services are included:

- The cost of special investigations
- All general and specialist dental practitioners
- The anaesthetist (moderate/deep sedation)
- The cost of materials, implant components, plates, screws, bone and bone equivalents

Benefit subject to managed care protocols

Payable from the **Specialised Dentistry** limit of **R23 000** per family

If the procedure is done in the doctor's rooms, the doctor's account will be covered up to **200% of MDT.**

Scheme Exclusions:

- Implants on third molars (wisdom teeth)
- · Laboratory delivery fees

*Pre-authorisation required

Benefit includes all stages of treatment required to achieve the end result of placing an implant supported tooth or teeth into spaces left by previous removal of natural teeth, the surgical augmentation of jaw bone and surgical placement and exposure of implant/s. It also includes the implant crown(s) or implant denture(s).

The following services are included:

- The cost of special investigations
- All general and specialist dental practitioners
- The anaesthetist (moderate/deep sedation)
- The cost of materials, implant components, plates, screws, bone and bone equivalents

Benefit subject to managed care protocols

Payable from the **Specialised Dentistry** limit of **R16 000** per family

Scheme Exclusions:

- Implants on third molars (wisdom teeth)
- Laboratory delivery fees

Orthodontics* and Associated Laboratory Costs

*Pre-authorisation required

Benefit subject to managed care protocols

On pre-authorisation cases will be clinically assessed by using an orthodontic needs analysis.

Benefit allocation subject to the outcome of the needs analysis

Payable from the **Specialised Dentistry** Limit of **R23 000** per family

Benefit for orthodontic treatment will be granted where function is impaired.

Benefit will not be granted where orthodontic treatment is required for cosmetic reasons. The associated laboratory costs will also not be covered.

*Pre-authorisation required

Benefit subject to managed care protocols

On pre-authorisation cases will be clinically assessed by using an orthodontic needs analysis.

Benefit allocation subject to the outcome of the needs analysis

Payable from the PSA

Benefit for orthodontic treatment will be granted where function is impaired.

Benefit will not be granted where orthodontic treatment is required for cosmetic reasons. The associated laboratory costs will also not be covered.



SPECIALISED DENTISTRY	PREMIUM PLUS (686)	MEDISAVER (683)
	Benefit for orthodontic treatment limited to individuals younger than 18 years of age Scheme Exclusions: Orthodontic re-treatment and any related laboratory costs Cost of invisible retainer material Laboratory delivery fees Orthodontic treatment for beneficiaries younger than 9, and 18 years and older	Benefit for orthodontic treatment limited to individuals younger than 18 years of age Scheme Exclusions: Orthodontic re-treatment and any related laboratory costs Cost of invisible retainer material Laboratory delivery fees Orthodontic treatment for beneficiaries younger than 9, and 18 years and older
Periodontics* (Specialised – PSA)	*Pre-authorisation required Benefit will only be applied to members registered on the Periodontal Programme Benefit limited to conservative, non-surgical therapy only Benefit subject to managed care protocols Payable from the PSA Scheme Exclusions: Surgical procedures, which includes gingivectomies, periodontal flap surgery, tissue grafting, and the hemisection of a tooth PerioChip placement Periodontal plastic procedures for cosmetic reasons	*Pre-authorisation required Benefit will only be applied to members registered on the Periodontal Programme Benefit limited to conservative, non-surgical therapy only Benefit subject to managed care protocols Payable from the PSA Scheme Exclusions: Surgical procedures, which includes gingivectomies, periodontal flap surgery, tissue grafting, and the hemisection of a tooth PerioChip placement Periodontal plastic procedures for cosmetic reasons
Oral Surgery (Non-elective surgery only)	Benefit subject to managed care protocols The following services are included: Consultations, visits, para-orthodontic surgical procedures Preparation of jaws for prosthetics, including frenectomy, oral surgical removal of roots and minor oral surgeries Payable from the Maxillo-facial limit of R23 000 per family Scheme Exclusions: Sinus lift procedures The auto-transplantation of teeth	Benefit subject to managed care protocols The following services are included: Consultations, visits, para-orthodontic surgical procedures Preparation of jaws for prosthetics, including frenectomy, oral surgical removal of roots and minor oral surgeries Payable from the Maxillo-facial limit of R23 000 per family Scheme Exclusions: Sinus lift procedures The auto-transplantation of teeth



SPECIALISED DENTISTRY	PREMIUM PLUS (686)	MEDISAVER (683)
Maxillo-facial Surgery (Non-elective surgery	Benefit subject to managed care protocols	Benefit subject to managed care protocols
only)	Services included are the surgical removal of tumours and neoplasms, sepsis, trauma, congenital birth defects and other surgery not specifically mentioned.	Services included are the surgical removal of tumours and neoplasms, sepsis, trauma, congenital birth defects and other surgery not specifically mentioned.
	Benefit for the closure of an oral-antral opening (code 8909): Subject to post-treatment motivation and managed care protocols	Benefit for the closure of an oral-antral opening (code 8909): Subject to post-treatment motivation and managed care protocols
	Payable from the Maxillo-facial limit of R23 000 per family	Payable from the Maxillo-facial limit of R23 000 per family
	Doctor's account can be covered up to 200% of MDT	
	Scheme Exclusions:	Scheme Exclusions:
	 Orthognathic (jaw correction) surgery Maxillo-facial surgery for elective/ cosmetic reasons 	 Orthognathic (jaw correction) surgery Maxillo-facial surgery for elective/cosmetic reasons

HOSPITALISATION AND ANAESTHETICS	PREMIUM PLUS (686)	MEDISAVER (683)
Hospitalisation Basic Dentistry*	*Pre-authorisation required Admission protocols apply Benefit subject to managed care protocols General anaesthetic and hospitalisation benefits for Basic Dentistry are only available for children under the age of 6 years for extensive dental treatment All service providers (dentist, anaesthetist and hospital) are payable from the OAL TTO (To-take-out medicines): R1 000 per admission/case; payable from the OAL	*Pre-authorisation required Admission protocols apply Benefit subject to managed care protocols General anaesthetic and hospitalisation benefits for Basic Dentistry are only available for children under the age of 6 years for extensive dental treatment Hospital and anaesthetist accounts payable from the OAL Dental account payable from the Specialised Dentistry limit of R16 000 per family TTO (To-take-out medicines): R800 per admission/case; payable from the OAL
Hospitalisation Impacted Teeth*	*Pre-authorisation required Admission protocols apply Benefit is subject to managed care protocols A co-payment or R800 per admission in a day clinic applies. A co-payment of R2 000 per hospital	*Pre-authorisation required Admission protocols apply Benefit is subject to managed care protocols. A co-payment of R800 per admission in a day clinic applies. A co-payment of R3 500 per hospital



HOSPITALISATION AND ANAESTHETICS	PREMIUM PLUS (686)	MEDISAVER (683)	
	admission applies. No co-payment applies if procedure is done under moderate/deep sedation in Practitioners' rooms. General anaesthetic benefit available for the removal of impacted teeth. Hospital and anaesthetist accounts payable from the OAL Dental account payable from the Specialised Dentistry limit of R23 000 per family TTO (To-take-out medicines): R1 000 per admission/case; payable from the OAL	admission applies. No co-payment applies if procedure is done under moderate/deep sedation in Practitioners' rooms. General anaesthetic benefit available for the removal of impacted teeth. Hospital and anaesthetist accounts payable from the OAL. Dental account payable from the Specialised Dentistry limit of R16 000 per family TTO (To-take-out medicines): R800 per admission/case; payable from the OAL	
Hospitalisation*	The hospital and anaesthetist accounts for the procedures listed below will not be covered when performed in hospital under general anaesthesia. The payment of the dental procedure will be payable from the appropriate out-of-hospital benefit: • Apicectomy • Dentectomies • Frenectomies • Conservative dental treatment (fillings, extractions and root canal therapy) for beneficiaries 6 years and older • Professional oral hygiene procedures Scheme Exclusions: • Where the only reason for admission to hospital is dental fear and anxiety • Where the only reason for the admission request is a for a sterile facility • The cost for dental materials for procedures performed under general anaesthesia • Multiple hospital admissions • Implantology and associated surgical procedures • Surgical tooth exposure for orthodontic reasons	The hospital and anaesthetist accounts for the procedures listed below will not be covered when performed in hospital under general anaesthesia. The payment of the dental procedure will be payable from the appropriate out-of-hospital benefit: • Apicectomy • Dentectomies • Frenectomies • Conservative dental treatment (fillings, extractions and root canal therapy) for beneficiaries 6 years and older • Professional oral hygiene procedures Scheme Exclusions: • Where the only reason for admission to hospital is dental fear and anxiety • Where the only reason for the admission request is a for a sterile facility • The cost for dental materials for procedures performed under general anaesthesia • Multiple hospital admissions • Implantology and associated surgical procedures • Surgical tooth exposure for orthodontic reasons	
Inhalation Sedation in Dental Rooms	Benefit subject to managed care protocols Payable from the PSA	Benefit subject to managed care protocols Payable from the PSA	



HOSPITALISATION AND ANAESTHETICS	PREMIUM PLUS (686)	MEDISAVER (683)
	*Pre-authorisation required Benefit subject to managed care protocols *Basic Dentistry (beneficiaries under and over the age of 6): • Anaesthetist account payable from the OAL • Dental account, if procedure is done under moderate/deep sedation in Dental Rooms, payable up to 200% of MDT from the OAL Impacted Teeth and Apicectomy: • Anaesthetist account payable from the OAL • Dental account, if procedure is done under moderate/deep sedation in Dental Rooms, payable up to 200% of MDT from the Specialised Dentistry limit of R23 000 per family Implants:	*Pre-authorisation required Benefit subject to managed care protocols *Basic Dentistry (beneficiaries under the age of 6): • Anaesthetist account payable from the OAL • Dental account payable from the Specialised Dentistry limit of R16 000 per family *Basic Dentistry (beneficiaries 6 years and older): • Both the anaesthetist and the dental accounts payable from the PSA *Impacted Teeth and Apicectomy: • Anaesthetist account payable from the OAL Dental account payable from the Specialised Dentistry limit of
	 Both the anaesthetist and the dental accounts payable from the Specialised Dentistry limit of R23 000 per family Dental account will be covered up to 200% of MDT. 	R16 000 per family Implants: Both the anaesthetist and the dental accounts payable from the Specialised Dentistry limit of R16 000 per family



MEDICORE (685) Dental Benefit Table 2025

Dental Benefits

Dental benefits are paid at the Medshield Dental Tariff (MDT).

The dental benefits as published below will apply, subject to DENIS managed care protocols and managed care interventions which may include the requirement of treatment plans and/or radiographs prior to benefit application.

Scheme Exclusions apply to dental benefits.

In the event of a dispute, the registered Rules of the Scheme will prevail.

Pre-authorisation*

Hospitalisation must be pre-authorised.

If authorisation is approved after the treatment has been done, a **20% penalty** will apply to the hospital account.

Penalties do not apply to emergency hospital admission.

Hospital Network

Members on the **MediCore** option must use a hospital within the Medshield Compact Hospital Network.

Should a member on the **MediCore** option obtain authorisation for an elective procedure in a nonnetwork hospital, a **30% co-payment** on the hospital account will be applicable.

CONSERVATIVE DENTISTRY	MEDICORE (685)
Consultations	No benefit
X-rays: Intraoral	No benefit
X-rays: Extraoral	No benefit
Preventative Care	No benefit
Fillings	No benefit
Root Canal Therapy and Extractions	No benefit
Plastic Dentures and Associated Laboratory Costs	No benefit



SPECIALISED DENTISTRY	MEDICORE (685)	
Partial Chrome Cobalt Frame Dentures and Associated Laboratory Costs	No benefit	
Crown & Bridge and Associated Laboratory Costs.	No benefit	
Implants and Associated Laboratory Costs	No benefit	
Orthodontics and Associated Laboratory Costs	No benefit	
Periodontics	No benefit	
Oral Surgery (Non-elective surgery only)	 Benefit subject to managed care protocols The following services are included: Consultations, visits, para-orthodontic surgical procedures Preparation of jaws for prosthetics, including frenectomy, oral surgical removal of roots and minor oral surgeries Covered at the MDT; payable from the Maxillo-facial limit of R15 200 per family Scheme Exclusions: Sinus lifts procedures The auto-transplantation of teeth 	
Maxillo-facial Surgery (Non-elective surgery only)	Benefit subject to managed care protocols Services included are the surgical removal of tumours and neoplasms, sepsis, trauma, congenital birth defects and other surgery not specifically mentioned. Benefit for the closure of an oral-antral opening (code 8909): Subject to post-treatment motivation and managed care protocols Covered at the MDT; the doctor's account can be covered up to 200% of MDT Payable from the Maxillo-facial limit of R15 200 per family Scheme Exclusions: Orthognathic (jaw correction) surgery Maxillo-facial surgery for elective / cosmetic reasons	



HOSPITALISATION AND ANAESTHETICS	MEDICORE (685)
Hospitalisation: Basic Dentistry*	*Pre-authorisation required
	Admission protocols apply Benefit subject to managed care protocols
	General anaesthetic and hospitalisation benefits for Basic Dentistry are <i>only</i> available for children under the age of 6 years for extensive dental treatment
	All service providers (dentist, anaesthetist and hospital) covered at the MDT
	Payable from the OAL
	TTO (To-take-out medicines): R500 per admission/case; payable from the OAL
Hospitalisation: Impacted Teeth	No benefit
Hospitalisation	The hospital and anaesthetist accounts for the procedures listed below will not be covered when performed in hospital under general anaesthesia:
	 Apicectomy Dentectomies Frenectomies Conservative dental treatment (fillings, extractions and root canal therapy) for beneficiaries 6 years and older Professional oral hygiene procedures
	Scheme Exclusions:
	 Where the only reason for admission to hospital is dental fear and anxiety Where the only reason for the admission request is a for a sterile facility The cost for dental materials for procedures performed under general anaesthesia. Multiple hospital admissions Implantology and associated surgical procedures Surgical tooth exposure for orthodontic reasons
Inhalation Sedation in Dental Rooms	No benefit
Moderate/Deep Sedation in Dental Rooms*	*Pre-authorisation required Benefit subject to managed care protocols *Basic Dentistry (beneficiaries under the age of 6): Anaesthetist and dental accounts payable at the MDT from the OAL Impacted Teeth and Apicectomy: No benefit Implants:
	No benefit



MEDICURVE Dental Benefit Table 2025

Dental Benefits

Dental benefits are paid at the Medshield Dental Tariff (MDT).

The dental benefits as published below will apply, subject to DENIS managed care protocols and managed care interventions which may include the requirement of treatment plans and/or radiographs prior to benefit application.

Scheme Exclusions apply to dental benefits.

In the event of a dispute, the registered Rules of the Scheme will prevail.

Pre-authorisation*

Hospitalisation must be pre-authorised.

If authorisation is approved after the treatment has been done, a **20% penalty** will apply to the hospital account.

Penalties do not apply to emergency hospital admission.

Hospital Network

Members on the **MediCurve** option must use a hospital within the Medshield MediCurve Hospital Network.

Should a member on the **MediCurve** option obtain authorisation for an elective procedure in a nonnetwork hospital, a **30% co-payment** on the hospital account will be applicable.

CONSERVATIVE DENTISTRY	CODE	MEDICURVE (563)
Consultations	8101	One dental examination (code 8101) with a R150 upfront co-payment per beneficiary; the visit in the following year must be scheduled at least 6 months after the visit in the previous year
Specific Consultation (Emergency)	8104	One specific consultation (emergency) for pain and sepsis per beneficiary per year
Infection Control	8109	One set per beneficiary per visit (One set = 8109 x 2, 8110 x 1, 8145 x 1)
Instrument Sterilisation	8110	
Local Anaesthetic	8145	
X-rays: Intraoral	8107 and/or 8112	Four X-rays in total per beneficiary per year
X-rays: Extraoral	8115	One Extraoral X-ray (8115) per beneficiary per lifetime will be considered; subject to motivation and approval for the removal of impacted wisdom teeth ONLY.
Polishing of Teeth	8155	One polish (8155), or one scaling and polishing (8159) per beneficiary per year; the visit in the following year must be scheduled at least 6 months after
Scaling and Polishing	8159	the visit in the province way



CONSERVATIVE DENTISTRY	CODE	MEDICURVE (563)
Fluoride Treatment		One treatment per year for beneficiaries under 16 years of age
	8161	5 to 12 years of age
	8162	13 to 15 years of age
Fissure Sealant	8163	One per tooth in a 3-year period for beneficiaries younger than 16 years of age
Fillings	8341	Benefit for 4 fillings per beneficiary per year
	8342	
	8343	Benefit for re-treatment of a tooth subject to managed care protocols
	8344	
	8351	
	8352	
	8353	
	8354	
	8367	
	8368	
	8369	
	8370	
Extractions (Removal of Teeth)	8201	Extraction of tooth or exposed roots
Emergency Pulp removal for the relief of acute pain prior to root canal therapy	8131 8132	Benefit for emergency treatment only Pulp Removal (Pulpectomy)
Pulp Treatments	8307	Pulp Amputation (Pulpotomy)
Root Canal Therapy and Extractions		No benefit
Plastic Dentures and Associated Laboratory Costs		No benefit



SPECIALISED DENTISTRY	MEDICURVE (563)
Partial Metal Frame Dentures and Associated Laboratory Costs	No benefit
Crown & Bridge and Associated Laboratory Costs.	No benefit
Implants and Associated Laboratory Costs	No benefit
Orthodontics and Associated Laboratory Costs	No benefit
Periodontics	No benefit
Oral Surgery* (Non-elective surgery only)	*Pre-authorisation required Benefit subject to managed care protocols The following services are included: • Consultations, visits, para-orthodontic surgical procedures • Preparation of jaws for prosthetics, including frenectomy, oral surgical removal of roots and minor oral surgeries Covered at the MDT; payable from the Maxillo-facial limit of R6 200 per family Scheme Exclusions: • Sinus lifts procedures • The auto-transplantation of teeth
Maxillo-facial Surgery* (Non-elective surgery only)	*Pre-authorisation required Benefit subject to managed care protocols Services included are the surgical removal of tumours and neoplasms, sepsis, trauma, congenital birth defects and other surgery not specifically mentioned. Benefit for the closure of an oral-antral opening (code 8909): Subject to post-treatment motivation and managed care protocols Covered at the MDT; payable from the Maxillo-facial limit of R6 200 per family Scheme Exclusions: Orthognathic (jaw correction) surgery Maxillo-facial surgery for elective / cosmetic reasons



HOSPITALISATION AND ANAESTHETICS	MEDICURVE (563)
Hospitalisation: Basic Dentistry	No benefit
Hospitalisation: Impacted Teeth*	*Pre-authorisation required Admission protocols apply Benefit subject to managed care protocols A co-payment of R1 800 per admission in a day clinic applies. A co-payment of R4 000 per hospital admission applies. No co-payment applies if procedure is done under moderate/deep sedation in Practitioners' rooms. General anaesthetic benefit available for the removal of impacted teeth. All three accounts (the hospital, anaesthetist and dental accounts) are covered at the MDT from the OAL. TTO (To-take-out medicines): R500 per admission/case; payable from the OAL Scheme Exclusions: Where the only reason for admission to hospital is dental fear and anxiety Where the only reason for the admission request is a for a sterile facility The cost for dental materials for procedures performed under general anaesthesia. Multiple hospital admissions Implantology and associated surgical procedures Surgical tooth exposure for orthodontic reasons
Inhalation Sedation in Dental Rooms	No benefit
Moderate/Deep Sedation in the Dental Rooms*	*Pre-authorisation required Benefit subject to managed care protocols ONLY for Impacted Teeth: Both accounts (the anaesthetist and dental accounts) are covered at the MDT from the OAL



Additional Scheme Exclusions (All Options)

- Electrognathographic recordings, pantographic recordings and other such electronic analyses
- Nutritional and tobacco counselling
- Caries susceptibility and microbiological tests
- Fissure sealants on patients 16 years and older
- Pulp tests
- Cost of Mineral Trioxide
- Cost of prescribed toothpastes, mouthwashes (e.g. Corsodyl) and ointments
- Appointment not kept
- Special report
- Dental testimony including dentolegal fees
- Treatment plan completed (currently code 8120)
- Enamel microabrasion
- Behaviour management
- Intramuscular or subcutaneous injection
- Procedures that are defined as unusual circumstances and procedures that are defined as unlisted procedures
- Dental procedures or devices which are not regarded by the relevant Managed Healthcare Programme as clinically essential or clinically desirable (also a scheme exclusion)

